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**SAINIK SCHOOL GHORAKHAL
DISTT- NAINITAL(UTTARAKHAND)
PIN-263156**

RFP No: SSGK/QM/AMC RO/2025-26

Date _____

Cost of the form Rs. 500/- paid vide SSGK MR No. / DD No. _____ dated _____

Earnest Money Rs 2,500/- paid vide DD No. _____ dated _____

**INVITATION OF TENDER FOR ANNUAL MAINTENANCE OF RO/UV & WATER DISPENSER
FOR THE PERIOD FROM 01 DEC 2025 TO 30 NOV 2026**

1. Sainik School Ghorakhal, Nainital as buyer is inviting bids for Annual Maintenance of RO/UV. Bids in sealed cover are invited for services required listed in this RFP. Please superscribe the above mentioned Title, RFP No. and Date of opening of the bids on the sealed cover to avoid the bid being declared invalid. Bid envelope should clearly state **“Annual Maintenance of RO/UV & WATER DISPENSER.”**

2. The address & contact number for sending the tender/bids or seeking all clarification regarding this RFP are given below:-

(a) Bids/queries to be addressed to: Principal, Sainik School Ghorakhal
Post Office – Ghorakhal
District- Nainital (Uttarakhand)
PIN- 263156

(b) Postal Address: Principal, Sainik School Ghorakhal
Post Office – Ghorakhal
District- Nainital (Uttarakhand)
PIN- 263156

(c) Telephone No. of Contact Personnel 05942-220051

3. This RFP is divided into six parts as follows:-

(a) **Part-I** – Contains general information & instruction of bidders about the RFP such as the time, place of submission and opening of tenders, validity period of tenders etc.

(b) **Part-II** – Contains essential details of the items/ services required, such as the Schedule of Requirements (SOR), Delivery period, Mode of delivery and Consignee details.

(c) **Part-III** – Contains standard conditions of RFP, which will form part of the contract with the successful Bidder.

(d) **Part-IV** – Contains special conditions applicable to this RFP and which be also form part of the contract with the successful Bidder.

(e) **Part-V** – Contains evaluation criteria, Terms & conditions, format for price bids along with returnable Performa and Technical specifications.

(f) **Part-VI** – Financial Bid.

4. This RFP (single copy priced @ Rs 500/-) is issued with no financial commitment. The Buyer reserves the right to change or vary any part of RFP at any stage. Buyer also reserves the right to withdraw the RFP, should it become necessary at any stage. Bidders willing to quote the rate of items list provided in the RFP as **Appendix 'B'**.

5. Bidders are requested to indicate their acceptance of the above offer based on the terms and conditions as mentioned in the succeeding paragraph and as per **Appendix-C**.

Administrative Officer
For Principal

Part-I General Information

1. **Last Date and Time for Depositing the Bids:** **10 NOV 2025 (1500 hrs).**
2. **Manner of Depositing the Bids:** Sealed Bids will be dropped in the Tender Box marked as **INVITATION OF TENDER FOR AMC OF RO/UV & WATER DISPENSER** kept at:-

Reception Room, School Main Gate-02, Sainik School Ghorakhal, Nainital

The bids should reach by the due date and time. Late tenders will not be considered. No responsibility will be taken for delay or non delivery/non-receipt of Bid documents. Bids sent by post, Fax or email will not be considered. The bid shall be signed by the authorized person and his/her full name and status to be indicated below the signature along with the official stamp of the firm. The bid should be packed in envelope before dropping into the tender Box. The tender will be placed in sealed envelop & addressed to The Principal, Sainik School Ghorakhal. The Name & address of the tenderer will inevitably be mentioned. The envelop will be marked in bold with **“INVITATION OF TENDER FOR ANNUAL MAINTENANCE OF RO/UV & WATER DISPENSER.”**

3. **Time and Date for opening of Bids:** **10 NOV 2025 (1530 hrs)**

(If due to any exigency, the due date of opening of the bids is declared a closed holiday. The bids will be opened on the next working day at the same time or on any other day/time, as intimated by the Buyer).

4. **Location of the Tender Box:** Reception Room, School Main Gate No 02, Sainik School Ghorakhal. Only those Bids which are found in the tender box will be opened for consideration. Bids dropped in the wrong Tender box or received after the due date and time will not be accepted and it will be rendered invalid.

5. **Place of opening of the Bids:** The Reception room of Sainik School Ghorakhal. Bidders may depute their representatives, duly authorized in writing, to attend the opening of Bids on the due date and time. This event will not be postponed due to non-presence of your representative.

6. **Forwarding of Bids:** Bids should be forwarded by Bidders under their original memo/ letter pad furnishing the following details:-

- (a) Firm Name including complete postal/ e-mail address and Fax/ Telephone No.
- (b) Photocopy of PAN/TAN Number
- (c) Photocopy of Aadhar Card
- (d) GST number/TIN number
- (e) Detail of Account number, Account Type, IFSC Code, MICR Code (Along with one cancelled cheque or photocopy of Bank Pass Book)
- (f) Experience Certificate related services/supply (if any)
- (g) Detail of EMD Bank Draft
- (h) Price Bid Performa
- (i) MSME certificate (if available)
- (j) Certificate of recognition for satisfactory services by the institutions/organizations of repute.
- (k) Copies of the work orders of educational institutions of repute, where the services have been provided.
- (l) Declaration that the firm has not black listed by department/agency etc either by the State or Central Government

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7. **Two Bid System**: The bids are being invited under Two Bid System and separate commercial and technical clauses (bids) will be considered. Only technical bid would be opened at the time and date mentioned above. Date of opening of the financial bid will be intimated after acceptance of the technical bid. Financial bid of only those firms will be opened, whose technical bids are found compliant/suitable after technical evaluation is done by the buyer.
8. **Clarification regarding contents of the RFP**: A prospective Bidder who requires clarification regarding the contents of the bidding documents shall notify to the buyer in writing about the clarifications sought not later than 14 days prior to the date of opening of the bids. Copies of the query and clarification by the purchaser will be sent to all prospective bidders who have received the bidding documents.
9. **Modifications and Withdrawal of Bids**: A Bidder may modify or withdraw his bid after submission provided that the written notice of modifications or withdrawal is received by the Buyer prior to deadline prescribed for submission of bids. A withdrawal notice may be sent by e-mail/Fax but it should be followed by a signed confirmation and should reach the purchaser not later than the deadline for submission of bids. No bid shall be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and expiration of the period of bid validity specified. Withdrawal of a bid during this period will result in Bidder's forfeiture of bid security deposited by the Bidder.
10. **Clarification regarding contents of the Bids**: During evaluation and comparison of bids, the Buyer may, at its discretion, ask the Bidder for clarification of his bid. The request for clarification will be given in writing and no change in prices or substance of the bid will be sought, offered or permitted. No post-bid clarification on the initiative of the bidder will be entertained.
11. **Rejection of Bids**: Canvassing by the Bidder in any form, unsolicited letter and post- tender correction may invoke summary rejection with forfeiture of EMD. Conditional tenders will be rejected.
12. **Unwillingness to Quote**: Bidders unwilling to quote should ensure that intimation to this effect reaches before the due date and time of opening of the Bids, failing which the defaulting Bidder may be delisted for the given range of items as mentioned in this RFP.
13. **Validity of Bids**: The Bids should remain valid till 120 days from the last date of submission of bids.
14. **Earnest Money Deposit**: Bidders are required to submit Earnest Money Deposit (EMD) as per advertisement published along with the Bid. The EMD may be submitted in the form of Demand Draft in favour of PRINCIPAL, SAINIK SCHOOL GHORAKHAL, payable at Bhowali, (**CODE NO. 1352**), A refundable amount of **Rs. 2,500/-** (Rupees Two Thousand & Five Hundred only) will be charged as EMD against the tender. As per chapter 4.7.7 of DPM 2009, EMD is not required to be submitted by those firms, who are registered with the Central Purchase Organization DG S & D, MSME and organizations registered with National Small Industries Corporation (NSIC) or concerned department of Ministry of the Government of India like NCCFI and Kendriya Bhandar. EMD is to remain valid for a period of 45 days beyond the final bid validity period. EMD of the unsuccessful bidders will be returned to them without any interest whatsoever before 30 days after the award of the contract. The EMD of the successful bidder would be returned without any interest whatsoever, after the receipt of the Performance Security (PBG) from them as called for in the contract. The EMD will be forfeited if the bidder withdraws or amends impairs or derogates from the tender in any respect within the validity period of their tender.

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PART II - Essential Details of Items/Services

1. **Consignee Details:** Quarter Master, Sainik School Ghorakhal, Nainital
2. **Contract Period:** Contract period would be with effect from **01 DEC 2025** for one year. It can be extended upto 03 years subject to mandatory good performance and absolute discretion of Principal, Sainik School Ghorakhal. Please note that contract can be cancelled unilaterally by the School in case of any violation of terms and conditions of contract/default by the contractor as provided elsewhere in the contract documents/RFP.
3. **Eligibility Criteria:**
 - (a) An Indian national holding the valid identity proof such as Voter ID Card issued by Electoral Commission of India /Aadhar Card/ Ration Card/Driving License/Passport. He should not have any adverse/disciplinary case in police station.
 - (b) Self attested copies of following documents need to be attached:-
 - (i) Firm Name including complete postal/ e-mail address and Fax/ Telephone No.
 - (ii) Photocopy of PAN/TAN Number
 - (iii) Photocopy of Aadhar Card
 - (iv) GST number/TIN number
 - (v) Detail of Account number, Account Type, IFSC Code, MICR Code (Along with one cancelled cheque or photocopy of Bank Pass Book)
 - (vi) Experience Certificate related services/supply (if any)
 - (vii) Detail of EMD Bank Draft
 - (viii) Price Bid Performa
 - (ix) MSME certificate (if available)
 - (x) Certificate of recognition for satisfactory services by the institutions/organizations of repute.
 - (xi) Copies of the work orders of educational institutions of repute, where the services have been provided.
 - (xii) Declaration that the firm has not black listed by department/agency etc either by the State or Central Government
 - (c) Earnest Money Deposit of **Rs. 2,500.00** (Rupees Two Thousand & Five Hundred only) per RFP is to be deposited as per advertisement payable by Demand Draft in favour of PRINCIPAL, SAINIK SCHOOL GHORAKHAL, payable at Bhowali, (CODE NO. 1352), with other documents as mentioned in RFP.
4. **Signing of Contract Agreement:** The successful bidders/contractor will be required to sign an agreement with the buyer within 30 days from the date of written intimation to the bidder to this effect.
5. **Contract Operating Authority:** The contract for AMC of RO/UV & Water Dispenser for Sainik School Ghorakhal, Nainital once finalised, will be operated by Principal, Sainik School Ghorakhal through its designated staff.
6. **Cancellation of the Contract in Part or in Full due to Contractor's Default:** If the contractor, in the opinion of the Govt/School authorities fails or neglects to comply with any of the terms and conditions of the contract or with any other issued there under then in such a case the Govt./School authorities shall without prejudice to any other right or remedies under this contract, have the right and be entitled to cancel the contract by giving 30 days notice in writing to the contractor, without being liable to pay any compensation for such cancellation. The contractor, however, will be entitled to be paid amount after deduction if any amount due to the Govt/School authorities towards outstanding rebate, water and electricity or rent and allied charges payable by the contractor. In the event of

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cancellation of the contract in the circumstances aforesaid, the contractor shall on demand by the Govt. or the authorized representative thereof, handover immediately, to the Govt, or the authorized representative of all Govt stores/components in the possession or custody of the vendors without waiting for the payment or even settlement of any claim already made or intended to be made by the contractor.

PART III – Standard Conditions of RFP

The Bidder is required to give confirmation of their acceptance of the standards condition of the request for proposal mentioned below which will automatically be considered as part to the contract concluded with the successful bidder (i.e. Seller in the Contract) as selected by the buyer. Failure to do so may result in rejection of the Bid submitted by the bidder.

1. **Law.** The contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
2. **Effective Date of the Contract.** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.
3. **Arbitration.** All disputes or differences arising out of or in connection with the contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the contract or relating to construction or performance, which cannot be settled amicably, shall be referred to the sole arbitration of the Principal, Sainik School Ghorakhal or person appointed by him on his behalf in terms of arbitration and conciliation act, 1996 as amended from time to time and the decision of such arbitration shall be final and binding on both the parties.
4. **Penalty for use of Undue Influence.** The seller undertakes that he has not given offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the contracts or forbearing to do or for having done or for borne to do any act in relation to the obtaining or execution of the present contract or any other contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present contract or any other contract with the government of India. Any breach of the aforesaid undertaking by the seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the seller) or the commission of any offers by the seller or any employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code 1860 or the Prevention of Corruption Act 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the seller and recover from the seller the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the affect that a breach of the undertaking had been committed shall be final and binding on the seller. Giving or offering of any officer/employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract shall render the seller to such liability/penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the bank guarantee and refund of the amounts paid by the Buyer.

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5. **Non-disclosure of Contract Documents.** Except with the written consent of the Buyer/Seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

6. **Liquidated Damages/ Penalty Clause.** In the event of the Seller's failure to submit the Bonds, Guarantees and Documents, Supply the stores/services and conduct trials etc as specified in this contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The Buyer may also deduct from the Seller as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed services.

7. **Termination of Contract.** The Buyer shall have the right to terminate this contract in part of or in full in any of the following cases:-

- (i) The service is delayed for causes not attributable to Force Majeure for more than one after the scheduled date of service.
- (ii) The Seller is declared bankrupt or becomes insolvent.
- (iii) The service is delayed due to causes of Force Majeure by more than two months provided Force Majeure clause is included in contract.
- (iv) The Buyer has noticed that the Seller has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.
- (v) As per decision of the Arbitration Tribunal.

8. **Notices.** Any notice required or permitted by the contract shall be written in the English/Hindi language and may be delivered personally or may be sent by registered pre-paid mail, addressed to the last known address of the party to whom it is sent.

9. **Amendments.** No provision of present contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this contract and signed on behalf of both the parties and which expressly states to amend the present contract.

10. **Transfer and Sub-letting.** The seller has no right to give bargain, sell, assign or sublet or otherwise dispose of the contract or any part thereof ,as well as to give or to let a third party take benefit or advantage of the present contract or any other part thereof.

11. **Taxes and Duties.**

(a) **General**

(i) If Bidder desires to ask for excise duty or Sales Tax / GST extra, the same must be specifically stated. In the absence of any such stipulation, it will be presumed that the prices include all such charges and no claim for the same will be entertained.

(ii) If reimbursement of any Duty / Tax is intended as extra over the quoted prices, the Bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duty/tax will be entertained after the opening of tenders.

(iii) If a Bidder chooses to quote a price inclusive of any duty / tax and does not confirm inclusion of such duty/tax the price will be considered, he should clearly indicate the rate of such duty / tax and quantum of such duty/tax included in the price. Failure to do so may result in ignoring of such offers summarily.

(iv) If a Bidder is exempted from payment of any duty / tax up to any value of supplies from them, he should clearly state that no such duty / tax will be charge by him up to the limit of exemption which he may have. If any concession is available in regard to rate / quantum of any duty / tax, it should be brought out clearly. Stipulations like, the said duty / tax was presently not applicable but the same will be charged if it becomes liveable later on, in respect of the Bidders, who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of such duty / tax which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders.

(v) Any change in any duty / tax upward / downward as a result of any statutory variation in excise taking place within contract terms shall be allowed to the extent of actual quantum of such duty / tax paid by the supplier. Similarly, in case of downward revision in any duty / tax the actual quantum of reduction of such duty / tax shall be reimbursed to the Buyer by the Seller. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. If any obtained by the seller.

(b) **Sales Tax / GST.**

(i) If it is desired by the Bidder to ask for Sales tax / GST and transportation to be paid as extra, the same must be specifically stated. In the absence of any such stipulation in the bid, it will be presumed that the prices quoted by the Bidder are inclusive of sales tax, transportation and no liability of sales tax will be developed upon the Buyer.

(ii) On the Bids quoting sales tax extra, the rate and the nature of Sales Tax applicable at the time of services should be shown separately. Sales tax will be paid to the seller at the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale is legally liable to sales tax and the same is payable as per the terms of the contract.

PART IV – Special Conditions of RFP

The Bidder is required to give confirmation of their acceptance of special conditions of the RFP mentioned below which will automatically be considered as part of the contract concluded with the successful bidder (i.e. Seller in the contract) as selected by the buyer. Failure to do so may result in rejection of bid submitted by the bidder.

1. **Security Deposit.** The Bidder will be required to furnish a security deposit for Security against tender against an official receipt issued by school authority within 30 days of signing of the contract. The Security Deposit will be released only after expiry of the contract after adjusting outstanding dues, if any payable by the contractor. The security deposit is to be made in favour of Principal Sainik School Ghorakhal. The bidder is to note that once contract is finalised, after due negotiations of rates, has to deposit **security amount ranging from 5% to 10% of the total cost in the form of Demand Draft,** before the order of AMC is placed. The exact percentage will be at the discretion of Principal, Sainik School Ghorakhal, but not less then 5%. In case the approved bidder fails to deposit security money by the due date, the EMD will stand forfeited and he would have no further claim of the contract and forfeited amount.

2. **Payment Terms.** It will be mandatory for bidder to include their bank account numbers and other relevant e-payment details so that payment could be made through RTGS/NEFT etc or through cheques wherever feasible.

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3. **Risk & Expense Clause.**

(a) Should the service or any installment thereof not be delivered within the time or times specified in the contract document, or if defective delivery is made in respect of the service or any installment thereof, the Buyer shall after granting the Seller 07 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as remedy for breach of contract, declare the contract as cancelled either wholly or to the extent of such default.

(b) Should the service or any installment thereof not perform in accordance with the specifications/ parameters provided by the Seller during the check proof tests to be done in the Buyer's country, the Buyer shall be at liberty, without prejudice to any other remedies for breach of contract, cancel the contract wholly or to the extent of such default.

(c) In case of a material breach that was not remedied within 07 days the Buyer shall, having given the right of first refusal to the Seller be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores of the same or similar description to make good:-

(i) Such default

(ii) In the event of the contract being wholly determined the balance of the stores remaining to be delivered there under.

(d) Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the Seller. Such recoveries shall not exceed 10% of the value of the contract.

4. **Force Majeure Clause.** Should any Force Majeure circumstance arise each of the contracting party shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party with 10 days of its occurrence informs the other party in writing Force Majeure shall means fire, floods, natural disasters of other acts, that are unanticipated or unforeseeable and not brought about at the instance of the party claiming to be affected by such event or which, if anticipated or foreseeable could not be avoided or provided for and which has caused the non performance or delay in performance such as war, turmoil, strikes, sabotage, explosions, quarantine restriction beyond the control of either party. A party claiming Force Majeure shall exercise reasonable diligence to seek to overcome the Force Majeure event and to mitigate the effect thereof on the performance of its obligations under this contract.

(a) Neither party shall bear responsibility for the complete or partial non-performance of any of its obligations (except for failure to pay any sum which has become due on account of receipt of goods under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or Actions of State Authorities or any other circumstances beyond the parties control that have arisen after the conclusion of the preset contract.

(b) In such circumstances, the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of time of action of these circumstances and their consequences.

(c) The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 10 days from the moment of their beginning.

- (d) Certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be a sufficient proof of commencement and cessation of the above circumstances.
- (e) If the impossibility of complete or partial performance of an obligation lasts for more than 06 months, either party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 30 days to the other party of the intention to terminate without any liability other than reimbursement of the terms provided in the agreement of the goods received.
5. **Claims.** The following claims clause will form part of the contract period on successful Bidder:-
- (a) The quality claims will be raised solely by the buyer and without any certification/counter signature by the seller's representative.
- (b) The contractor will be responsible for any eventuality such as specified at Part II, Part III and Part IV of RFP during the contract period. Discipline/adherence to security safety norms is the responsibility of contractor.
- (c) The contractor and the personnel employed by him in discharge of the service shall observe all rules regarding security precaution as applicable to and enforced by Principal, Sainik School Ghorakhal. The decision of Principal in this regard would be final and binding.
- (d) Principal, Sainik School Ghorakhal reserves the right to reject any offer without assigning any reason.
- (e) The contractors undertake to see that no inflammable article is brought within the school campus area and on default the action will be decided by the Principal, Sainik School Ghorakhal.
- (f) Any damages to the vendor occurred due to Force Majeure or any negligence, Sainik School Ghorakhal will not be held responsible for the same.
6. **Tolerance Clause:** To take care of any change in the requirement during the period starting from issue of RFP till placement of the contract. Buyer reserves the right to 20% plus / minus increase or decrease the quantity of the required goods up to that limit without any change in the terms and conditions and prices quoted by the seller. While awarding the contract, the quantity ordered can be increased or decreased by the buyer within this tolerance limit.
7. **Paying Authority.** Principal, Sainik School Ghorakhal, Nainital will be the paying authority. The payment of bills will be made on submission of the following documents by the seller to the Paying Authority along with the bill (As applicable)
- (i) Ink- signed copy of Invoice/ Seller's bill.
- (ii) Details for electronic payment viz Account holder's Name, Bank Name, Branch Name and Address, Account Type, Account Number, IFSC Code, MICR Code (if these details are not incorporated in supply order/ contract)
8. **Transportation.** The items related to contract shall be dispatched to the consignee by the supplier on his own arrangement.

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9. **Quality Assurance.** The seller would be required to provide all test facilities on Buyer's premises during inspection after servicing. The items used for servicing should be of the latest manufacture, production conforming to the current production standard and having 100% defined life at the time of delivery.
10. **Inspection Authority.** Principal / Administrative Officer, Sainik School Ghorakhal, Nainital is the inspecting agency.
11. **Warranty.** The product used will be effective for at least 30 days else the services would be repeated free of cost.

Part V – Evaluation Criteria & Price Bid Issues

1. **Evaluation Criteria.** The broad guidelines for evaluation of Bids will be as follows:
 - (a) Only those Bids will be evaluated which fulfil the technical eligibility criteria and meet the qualifying requirement of the RFP and have quoted the rates for all items in the financial bid.
 - (b) If there is a discrepancy between the unit price (inclusive of all taxes & duties, GST etc) and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
 - (c) **Finalising of L1 Firm** – The lowest bid will be decided on total sum of prices quoted for all the items to be supplied. Further, the financial implication in the interest of school (Total Quantity x Total Cost of each item, thereafter Total Final Cost). Cost of all items will be the deciding factor in addition to other parameters of RFP.
 - (d) All taxes and levies including GST must be mentioned with their rates and value. No further correspondence on submitted quotations will be entertained after closing date of tender.
2. **TERMS AND CONDITIONS FOR ANNUAL MAINTENANCE OF RO/UV**
 - (a) Annual rates payable by the school towards Annual Maintenance of RO/ UV & Water Dispenser inclusive of all charges, including GST for free visit at the school site on stipulated dates & time.
 - (b) The firm must enclose copy Pan Card / GST registration numbers / service registration as applicable and attach along with the tender for documentary proof. If the firm does not enclosed the copies of the documents alongwith the tender. The tender will be rejected at the time of opening of tender.
 - (c) The Bidder is to note that once contract is finalised, after due negotiations of rates, has to deposit **security amount ranging from 5% to 10% of the total cost in the form of Demand Draft**, before the order for AMC is placed. The exact percentage will be at the discretion of Principal, Sainik School Ghorakhal, but not less then 5%. In case the approved bidder fails to deposit security money by the due date, the EMD will stand forfeited and he has no further claim of the contract and forfeited amount.
 - (d) Incomplete, illegible and over written tenders are likely to be rejected by the Board of Officers. Also, it is not mandatory on the part of Principal, Sainik School Ghorakhal to award contract to the agency / firm quoting the lowest rate. The decision of the Principal is final in case of acceptance / rejection of any tender depending on merit / quality and the factors in the interest of the school. Agency having full setup /experience in maintenance of RO/UV & Water Dispenser.

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- (e) The contractor shall carry out the maintenance works at their expense in such time and place in such representatives and cost of all components/spares shall be borne by the contractor during the currency of the contract.
- (f) The Principal / Adm Officer, Sainik School Ghorakhal may authorised such officer as he may wish to operate the contract on his behalf and the contractor and his agents will accept and carryout instruction given by the Officer (or his representatives) in connection with the contract as if those are issued by the Adm Officer, Sainik School Ghorakhal.
- (g) The contractor shall neither claim nor be entitled to payment for any damage/rejected accessories of the system.
- (h) The contractor will depute an engineer to visit the school site, at least twice a month or as and when required, during the period of contract to ensure smooth and uninterrupted functioning of RO/UV & Water Dispenser. However repairs / breakdown of systems need to be repaired within 48 hours from the date and time of report. Any breakdown beyond 03 days will lead to 1% deduction of the bill value for each additional day beyond the acceptable downtime.
- (j) The contractor will provide maintenance services as per the indent with in stipulated time mentioned in the work order / as per telephonic information. Collection of work order from the school is the responsibility of the service provider.
- (k) The contractor will put up a monthly statement of details of repairs, replacement, and maintenance of machines / equipments carried out by him.
- (l) Request for enhancement of rates of any items under any circumstances, will not be considered once the rates are finalised. Hence, the bidder is to quote rates accordingly, keeping the market forces factor in mind. The market standing of the contractor in terms of permanent shop, infrastructure, financial soundness, previous service to the school, etc., shall be verified before award of the contract.
- (m) In the event of irregular or failure of adherence to service schedule on the stipulated date and time, or rejection of the supplied items/services, and if no satisfactory remedial action is accomplished with in 07 days of demand, the school is at liberty to get the required services from the local market without prejudice. The excess cost paid over and above the contract rate of such services locally availed, inclusive of charges and departmental charges will be recoverable from amount due to be paid to the service provider by way of redemption of monthly bill In addition, a penalty to the extent of Rs.100/- will be imposed for any day during the month if the Principal, Sainik School, Ghorakhal is convinced that the failure in meeting the demand either in part or full is due to the carelessness or negligence of the service provider.
- (n) All services will be subject to approval by the Principal, Sainik School, Ghorakhal or by a representative appointed by him before they are finally accepted / or any payment made. Service will be delivered at school premises at the cost of the contractor and when needed and where applicable, will be compared with the brand / sample and duly inspected. Damaged or inferior items will have to be replaced by the contractor at his cost.
- (p) Inability on the part of the contractor, to continue with the contract any time during the approved tenure, the contract will be terminated without any notice and the contract shall be awarded to the next agency, without any prejudice.
- (q) The contractor shall oblige his servants and agents to confirm to any responsible instruction to ensure their punctuality in attendance or service or services cleanliness and respectful behaviour that may be given by the Principal / Adm Officer, Sainik School Ghorakhal of his representative or any other staff member of the school.

(Sig. of Bidder)

(Sig. of Presiding Officer)

(r) In case of any dispute, the decision of the Principal, Sainik School Ghorakhal shall be final which will be disposed off with in the Nainital court jurisdiction only.

(s) The contractors acknowledge that he has made himself fully acquainted with all the terms and conditions and circumstances under which the services required under this contract will have to be made or furnished and with all the terms, clauses, conditions, specification and other details of the contract and he shall not plead ignorance of any these as excuse in case of complaints against or rejection of services, tendered by him or with a view whether to asking for enhancement of any rates agreed to in the contract or to evading any of the obligation under the contract.

(t) Any work which is not covered under this contract but is essentially required for proper maintenance of RO/UV & Water Dispenser, the work shall be carried out by the mutual consent of both party

(u) Payment will be made through RTGS/.NEFT on quarterly basis on submission of the corrected bill, with in a month from the date of the receipt of the corrected bill. Alternatively, the school would prefer to directly credit the amount to the agency's business account with State Bank of India, through core banking solutions. **2% of TDS deduction from each payment will be made, as per rules of Income Tax. No advance payment is permissible.**

(v) During the period of contract, the approved list of RO/UV & Water Dispenser will be handed over to the firm for servicing of the machines, repairing / replacing of all spares parts, it shall be the responsibility of the contractor. After completion of the contract he will handover all the machines back to the school or to the next approved service provider, in serviceable condition.

(w) The Principal, Sainik School Ghorakhal reserves the right to or not to demand any item/service, given in the tender.

(x) Rates should be quoted in figure as well in words.

(y) After the tendering procedure if any contractor would like to withdraw his tender, shows his inability to take up the contract after negotiation or in any reason not able to sign the agreement bond, the EMD deposited by the contractor will stand forfeited and he will have no further claim for the contract and forfeited amount.

(z) An agreement bond is to be executed on a non-judicial paper of Rs.100/- value by the approved supplier/ contractor before placement of order.

3. **Price Bid Performa:** Price Bid Performa for rate quoted by the bidder is attached as Appendix 'B'. The same must be used by the bidder for submitting the price bid for the Annual Maintenance of RO/UV & Water Dispenser.

(Sig. of Bidder)

(Sig. of Presiding Officer)

Appendix-A**RFP No: SSGK/QM/AMC RO/2025-26****ELIGIBILITY DOCUMENT**

1. The following documents are to be attached with the Technical Bid:
 - (a) Firm Name including complete postal/ e-mail address and Fax/ Telephone No.
 - (b) Photocopy of PAN/TAN Number
 - (c) Photocopy of Aadhar Card
 - (d) GST number/TIN number
 - (e) Detail of Account number, Account Type, IFSC Code, MICR Code (Along with one cancelled cheque or photocopy of Bank Pass Book)
 - (f) Experience Certificate related services/supply (if any)
 - (g) Detail of EMD Bank Draft
 - (h) Price Bid Performa
 - (i) MSME certificate (if available)
 - (j) Certificate of recognition for satisfactory services by the institutions/organizations of repute.
 - (k) Copies of the work orders of educational institutions of repute, where the services have been provided.
 - (l) Declaration that the firm has not black listed by department/agency etc either by the State or Central Government

Note:

1. All documents are to be self attested and all pages of RFP/contract documents are to be signed by Authorized Signatory.
2. Attach acceptance of terms and conditions provided with RFP duly signed.
3. Contract is for providing services at Sainik School Ghorakhal as per the services mentioned in Schedule of Requirement (SOR) mentioned at Part-II of RFP.
4. Contractors will be required to enclose necessary documents to prove their eligibility as given above and include affidavit for no recovery of outstanding/Undertaking or NOC, wherever required.
5. List of items such as furniture, containers, display cabinet, electric and electronic equipments proposed to installed is to be mandatory attached with RFP (in case it is required). Prior permission is to be obtained from Principal for such items.

DECLARATION

I hereby certify that the information furnished above is true and correct to the best of my/our knowledge. I understand that in case any deviation is found in the above statement at any stage. I/We will be blacklisted and will not have any dealing with the Department in future.

Date: (Authorized Signatory of bidder)

Place

(Sig. of Bidder)

(Sig. of Presiding Officer)

TECHNICAL SPECIFICATION

Sl. No	Item	Approx Quantity	Remarks
(a)	<u>AMC of RO 08-10 ltr per hour</u> (a) Including material like candle, sediment, post carbon, Pre carbon, Adopter, filter changing once in a year. (b) PF candle will be changed every six month. (c) Every month visit.	13	
(b)	<u>AMC of RO 25 ltr per hour</u> (a) Including material like sediments, carbon, carbon post, filter changing twice in a year. (b) All electronic part like adopter, solenoid valve sensor & flow switch (c) Every month visit.	02	
(c)	<u>AMC of RO 50 ltr per hour capacity</u> (a) Carbon filter changed once in a year. (b) Sand filter (spring) changed twice in a year. (c) Media filter changed in a year plant will be checked and cleaned every three month. (d) Every month visit.	01	
(d)	<u>AMC of RO 250 ltr per hour</u> (a) Carbon filter changed once in a year. (b) Sand filter (spring) changed twice in a year. (c) Media filter changed in a year plant will be checked and cleaned every three month. (d) Every month visit.	01	
(e)	<u>AMC of Aqua guard</u> Aquaguard Hot & Cold UV water purifier alongwith an additional pre filter 20".	14	
(f)	Water Dispenser (Hot & Cold) (a) Auto cut off of Heating / Cooling element. (b) Check every month.	13	

(Sig. of Bidder)

(Sig. of Presiding Officer)

SI No.	Particular	Technical Specification	Remarks
(a)	Membrane filter	Type- Thin film Composition Polyamide membrane Flow rate – 50 to 75 GPD Salt rejection – 95% to 98% Ph range - 04 to 11 Material Safety – ISI certified	
(b)	Pump	Power Supply : 220 to 240 V AC	

Separate Rate List for RO 25 ltr

SI No.	Particular	Reputed Brand	Remarks
(a)	Membrane filter	Type- Thin film Composition-Polyamide membrane Flow rate – 100 to 300 GPD Salt rejection – 95% to 98% Ph range - 04 to11 Material Safety – ISI certified	
(b)	Pump	Power Supply : 220 to 240 V AC	

Separate Rate List for RO 50 ltr

SI No.	Particular	Reputed Brand	Remarks
(a)	Membrane filter	Type- Thin film Composition-Polyamide membrane Flow rate – 300 to 1000 GPD Salt rejection – 95% to 98% Ph range - 04 to11 Material Safety – ISI certified	
(b)	Pump	Power Supply : 220 to 240 V AC, 50 H3	

Separate Rate List for RO 250 ltr

SI No.	Particular	Reputed Brand	Remarks
(a)	Membrane filter	Type- Thin film Composition-Polyamide membrane Flow rate – 1000 to 2500 GPD Salt rejection – 98% to 99% Ph range - 04 to11 Material Safety – ISI certified	
(b)	Pump	High Pressure Pump 3 Phase	

(Sig. of Bidder)

(Sig. of Presiding Officer)

TECHNICAL BID

1. Firm Name including complete postal/ e-mail address and Fax/ Telephone No.
2. Photocopy of PAN/TAN Number
3. Photocopy of Aadhar Card
4. GST number/TIN number
5. Detail of Account number, Account Type, IFSC Code, MICR Code (Along with one cancelled cheque or photocopy of Bank Pass Book)
6. Experience Certificate related services/supply (if any)
7. Detail of EMD Bank Draft
8. Price Bid Performa
9. MSME certificate
10. Certificate of recognition for satisfactory services by the institutions/organizations of repute.
11. Copies of the work orders of educational institutions of repute, where services have been provided.
12. Declaration that the firm has not black listed by department/agency etc either by the State or Central Government

(Sig. of Bidder)

(Sig. of Presiding Officer)

SI No	Bid Enclosures Bidder should positively write YES or NO	Yes or No
1.	Whether Technical Bid (Envelope – A) and Commercial Bid (Envelope – B) prepared and stamped in all pages by the Authorized Signatory?	
2.	Whether EMD deposit is put in the Technical Bid (Envelope – A)?	
3.	Whether the Tender is submitted in two covers namely Technical Bid (Envelope – A) and Commercial Bid (Envelope – B)?	
4.	Whether two covers are put into an outer cover duly sealed with WAX?	
5.	Whether Technical Bid (Envelope – A) contains the following:-	
5.1	Bidder's covering letter in the Letter Head signed and stamped by the Authorized Signatory.	
5.2	Detailed profile of the firm.	
5.3	Copies of the Permanent Account Number (PAN/TAN).	
5.4	Copies of the Registration of GST number.	
5.5	Copy of Aadhar Card	
5.6	Details of Bank A/c	
5.7	Certificate of recognition for satisfactory services by the institutions/organizations of repute.	
5.8	Copies of the work orders of educational institutions of repute, where the services have been provided.	
5.9	Declaration that the firm has not black listed by department/agency etc either by the State or Central Government.	
6.	The Rate and Amount of services along with the applicable taxes (Envelope – B) has been filled or not and the same is signed and stamped by the Authorized Signatory.	
7.	EMD Bank Draft	
8.	MSME certificate (if available)	

(Sig. of Bidder)

(Sig. of Presiding Officer)

PRICE BID FORMAT FOR ANNUAL MAINTENANCE OF RO/UV & WATER DISPENSER

1. **Price Bid:** The Price Bid Format is attached with the RFP as schedule. All Bidders are required to fill this up correctly for **Annual Maintenance of RO/UV & Water Dispenser**.

Part VI

FINANCIAL BID

SI No.	Particular	Approx Quantity	Annual Charges (Rs.)
(a)	<u>AMC of RO 08-10 ltr per hour</u> (a) Including material like candle, sediment, post carbon, Pre carbon, Adopter, filter changing once in a year. (b) PF candle will be changed every six month. (c) Every month visit.	13	
(b)	<u>AMC of RO 25 ltr per hour</u> (a) Including material like sediments, carbon, carbon post, filter changing twice in a year. (b) All electronic part like adopter, solenoid valve sensor & flow switch (c) Every month visit.	02	
(c)	<u>AMC of RO 50 ltr per hour capacity</u>	01	
(d)	<u>AMC of RO 250 ltr per hour</u> (a) Carbon filter changed once in a year. (b) Sand filter (spring) changed twice in a year. (c) Media filter changed in a year plant will be checked and cleaned every three month. (d) Every month visit.	01	
(e)	<u>AMC of Aquaguard</u> Aquaguard Hot & Cold UV water purifier alongwith an additional pre filter 20".	14	
(f)	Water Dispenser (Hot & Cold)	13	

(Sig. of Bidder)

(Sig. of Presiding Officer)

SI No.	Particular	A/C Unit	Rate (Rs)
(a)	Membrane filter	Each	
(b)	Pump	Each	

Separate Rate List for RO 25 ltr

SI No.	Particular	A/C Unit	Rate (Rs)
(a)	Membrane filter	Each	
(b)	Pump	Each	

Separate Rate List for RO 50 ltr

SI No.	Particular	A/C Unit	Rate (Rs)
(a)	Membrane filter	Each	
(b)	Pump	Each	

Separate Rate List for RO 250 ltr

SI No.	Particular	A/C Unit	Rate (Rs)
(a)	Membrane filter	Each	
(b)	Pump	Each	

2. Taxes, if any.....
3. Any other relevant details.....

(Sig. of Bidder)

(Sig. of Presiding Officer)

Appendix-C**RFP No: SSGK/QM/AMC RO/2025-26**

TERMS AND CONDITIONS OF TENDER

1. It is certified that all the terms and conditions as laid down in the RFP including its appendices and annexure are accepted by the company/bidder and the bidder undertakes to abide by all of them during entire tendering process and thereafter, if selected for Annual Maintenance of RO/UV & Water Dispenser. It is further certified that any cost incurred on additional services required for completing the contract documents/process for providing related services would be borne by us.
2. I hereby unconditionally accept the conditions as laid down in RFP. Also, I unconditionally accept clerical and mathematical errors, if observed or liable to be rectified whenever noticed.
3. In case, any provisions of Bids are found violated, school be at liberty to reject the Bid and invoke provisions of the Bid security declaration/forfeit own EMD and I shall not have any claim/right against school in satisfaction of this condition.

Date:

(Authorized Signatory of bidder)

Place:

(Sig. of Bidder)

(Sig. of Presiding Officer)